General method

Search in data
sources

Information Broker

Internet/Intranet

Workflow 1

Workflow 2

Order management

Information management and
analysis system
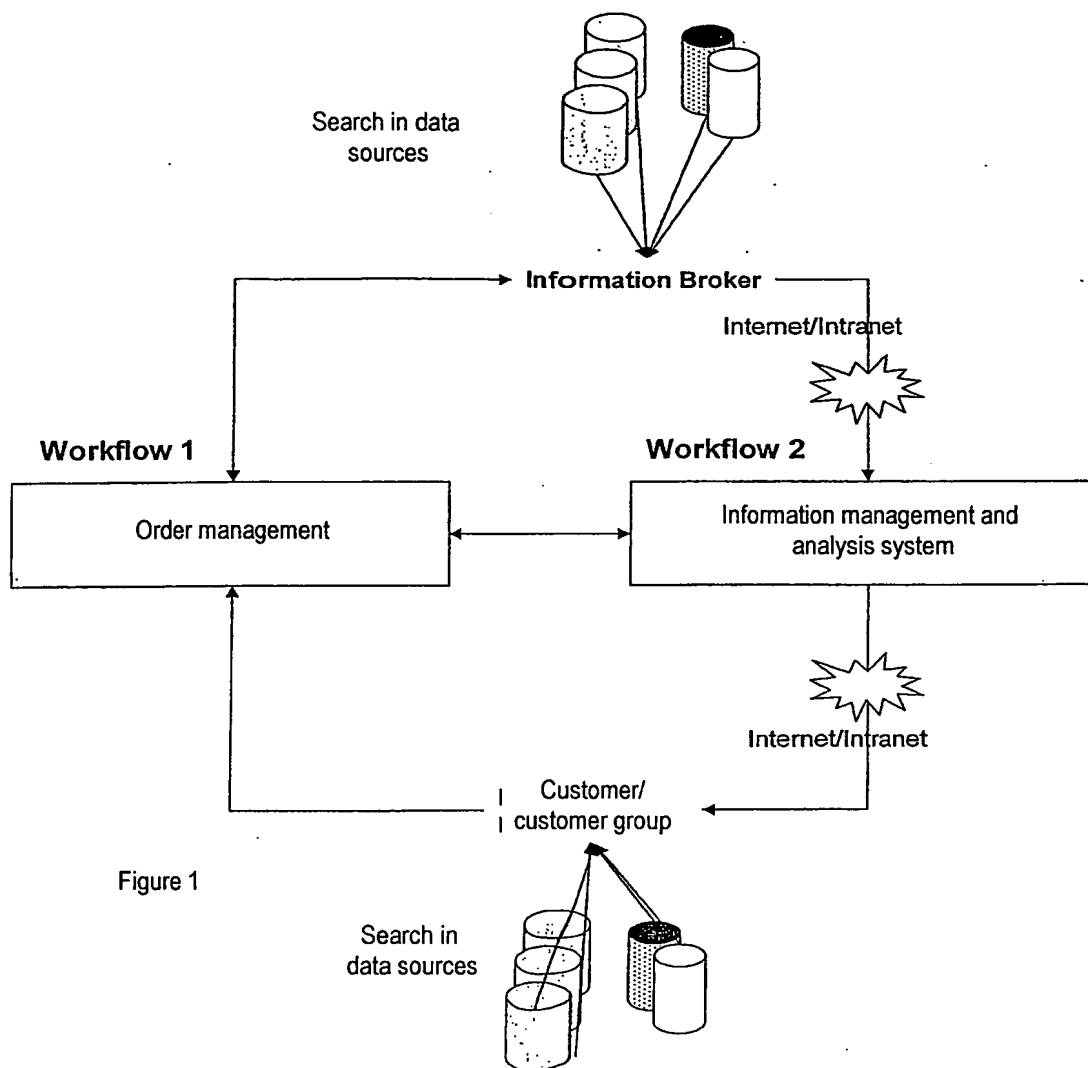
Internet/Intranet

Customer/
customer group

Figure 1

Search in
data sources

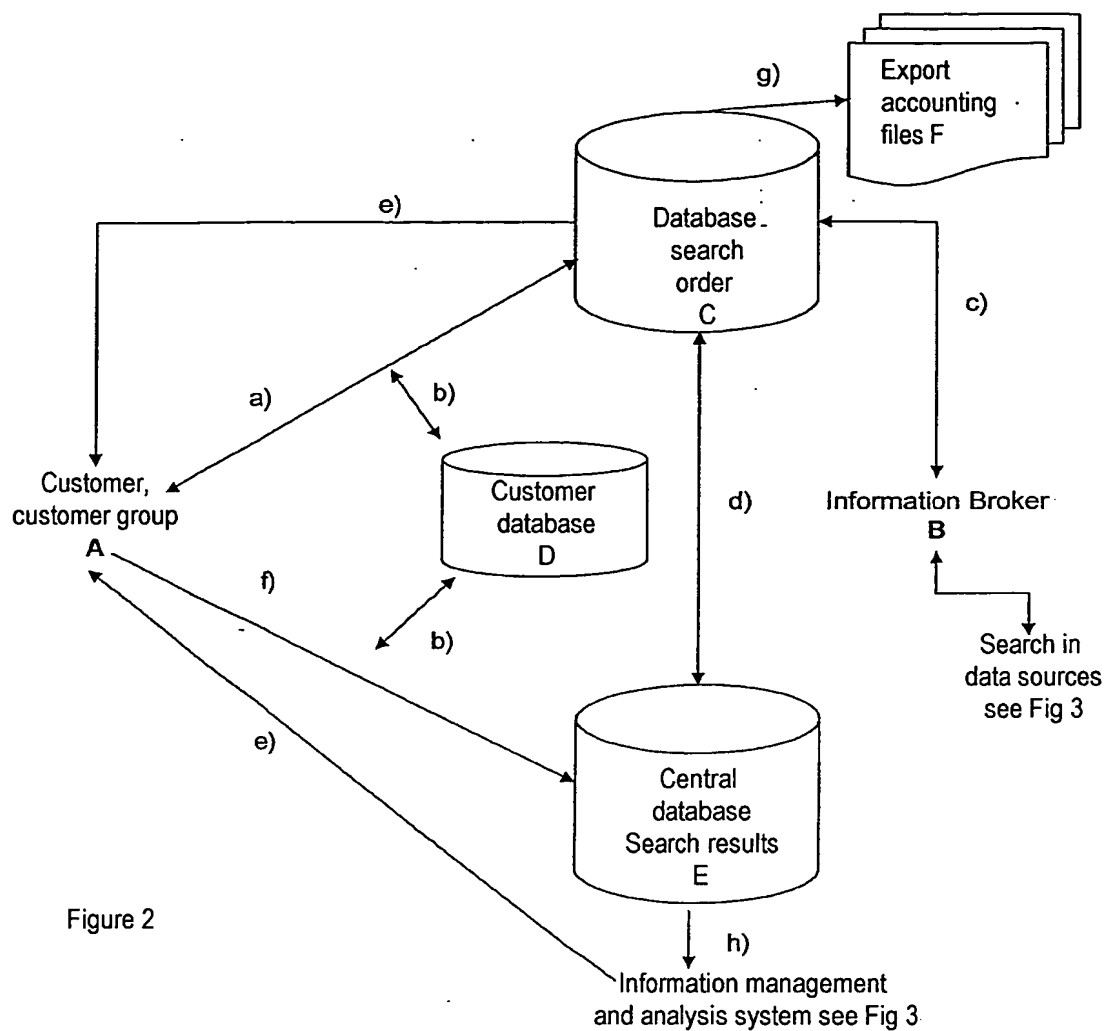1. Workflow order management and tracking

Figure 2
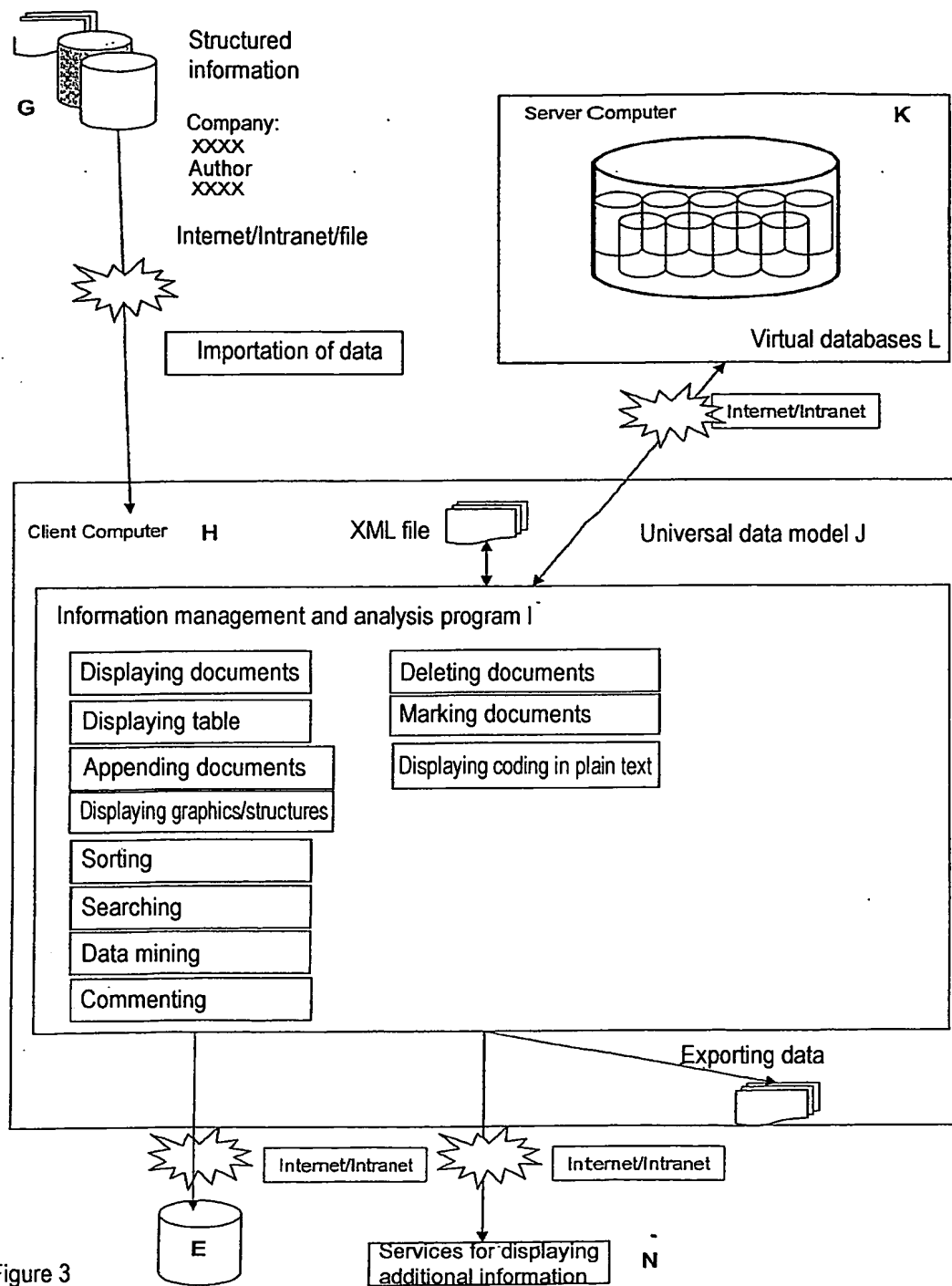
2. Workflow information management and analysis system

Structured
information

G

Company:
XXXX
Author
XXXX

Internet/Intranet/file

Server Computer   K

Virtual databases L

Importation of data

Internet/Intranet

Client Computer   H   XML file   Universal data model J

Information management and analysis program I

Displaying documents	Deleting documents
Displaying table	Marking documents
Appending documents	Displaying coding in plain text
Displaying graphics/structures	
Sorting	
Searching	
Data mining	
Commenting	

Exporting data

Internet/Intranet   Internet/Intranet

Figure 3

E

Services for displaying
additional information   N